

Policy and Overall Goals for Information Security

In order to implement an Information Security Management System, **Alfamation S.p.A.** undertook the process of achieving ISO 27001:2017 Certification.

In this regard, the company released the Policy and Overall Goals for Information Security and outlined its many different objectives.

Policy

Alfamation S.p.A. believes that the security of information management systems should be based on active and passive measures that must be constantly updated in accordance with UNI CEI ISO/IEC 27001.

Alfamation S.p.A. pledges to qualify reliable suppliers (hardware, software, and effective physical and logical protection tools), in accordance with its own work and protection requirements, and the specifications agreed with customers.

The CEO is committed to perfecting technical and managerial operating methods, increasing the professionalism of staff and employees, and the infrastructure security in accordance with the implemented ISMS.

The CEO periodically reviews the cybersecurity policy and objectives, and requires each supervisor to evaluate and adjust or improve the processes they control.

The ISMS applies to the entire implementation framework of the certification purpose.

Basic requirements:

- **Confidentiality:** Based on company policy and with reference to GDPR 2016/679, Alfamation S.p.A. is committed to respecting the confidentiality of the data and information of both customers and potential users of Alfamation S.p.A. products and software.
- **Integrity:** As part of information security for data integrity, Alfamation S.p.A. is committed to protecting the data and information against any changes of the contents, whether accidental or by a third party, including, as an extreme case, such changes as ex-novo generation of data and information.
- **Availability:** Alfamation S.p.A. can execute a feature requested by the customer/user under certain conditions in a defined moment (e.g., Alfamation S.p.A. is available and proactive in eliminating any detected bugs), or during a specified time frame, providing the necessary resources.

Objectives:

In this regard, to enforce this Policy, Alfamation sets the following Information Security Goals:

- Using a reliable and secure infrastructure;
- Managing user data in a safe and secure manner, in accordance with relevant binding regulations;
- Improving IT security performance over time;
- Reducing the number and cost of non-conformities;
- Making applications available for use of products and software developed by Alfamation S.p.A.

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In order to ensure the maximum effectiveness of the System adopted, the CEO has appointed a team (ref. Form 2 - ISMS Organizational Chart) that is responsible for the management of processes related to the UNI CEI ISO/IEC 27001 Certification that will be accountable for:

- Preparing and keeping up-to-date the documents that define the ISMS;
- Reporting to the CEO on the Systems performance and possible improvements;
- Fostering awareness on the requirements throughout Our organization;
- Preventing cyber-incidents with appropriate tools and actions;
- Cooperating with all other company managers in the handling of ISMS- related processes.

Lissone, 20th September 2022

The Chief Executive Officer

Ing. Mauro Arigossi